



# Transcend® Enterprise Manager Important Notice

Version 4.2.3 for UNIX®

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**NMDsc06959** If the following devices can not be launched by Device View from the HP OpenView platform, follow the workaround described below.

- OfficeConnect Switch 140M
- SuperStack II PS Hub 50
- SuperStack II Dual Speed Hub 500
- SuperStack II Switch 1100
- SuperStack II Switch 9000 SX
- SuperStack II Advanced RPS

## **Workaround**

- 1** Launch from the command line: `/usr/3Com/dv/bin/dv xxx.xxx.xxx.xxx`  
(Where xxx.xxx.xxx.xxx is the IP address)  
  
or
- 2** De-install Transcend Enterprise Manager for UNIX v4.2.2.  
Re-install Transcend Enterprise Manager for UNIX v4.2.1 and upgrade to version 4.2.3.